

Highfield Level 3 End-Point Assessment for ST0217 Senior Healthcare Support Worker Mock Assessment Materials – Children and Young People Support Observation of Practice with Questions

Working to protocol					
Ref	Assessment Criteria	Observation		Questions	
		Achieved	Not Achieved	Achieved	Not Achieved
WP1	Practices within the limits of the role of a senior healthcare support worker in line with legislation, policies, standards codes of conduct and local ways of working				
WP2	Demonstrates working within the scope of practice, the limits of their knowledge and skills, escalating and reporting to others when needed				
WP3	Establishes consent, or checks that consent has been established, from the individual and together with others from the multi-disciplinary team provides safe, dignified and non-discriminatory care and support that is informed by the principles of 'person-centred care and support' including the active participation and choices of the individual				
WP4	Implements a duty of care, safeguarding and protection and acts in the best interest of the individual, recognising and reducing the risks of abuse and raising safeguarding and protection concerns in line with organisational procedures				

Supporting individuals					
Ref	Assessment Criteria	Observation		Questions	
		Achieved	Not Achieved	Achieved	Not Achieved
S11	Recognises and responds to signs and symptoms that an individual's health is changing and if they are in pain, distress or discomfort and makes them comfortable. Supports their wellbeing and follows the correct procedure for reporting the changes or situation				
S12	Adheres to an individual's care plan and promotes and monitors the correct, safe access to fluids and nutrition in line with the principles of hydration, nutrition and food safety				
S13	Undertakes physiological measurements on an individual, selecting and using the correct tools or equipment and explains the normal ranges and results				

Communication					
Ref	Assessment Criteria	Observation		Questions	
		Achieved	Not Achieved	Achieved	Not Achieved
C1	Communicates with individuals, their families, carers and others in the workplace to facilitate understanding, reflecting their specific needs and the organisational values of respect and empathy				
C2	Responds to limits in mental capacity, taking into account the individual's condition and needs				
C3	Records, stores, reports, shares or discloses information correctly and in line with policy and legislation, using technology safely and securely and maintaining confidentiality at all times				

Health and safety					
Ref	Assessment Criteria	Observation		Questions	
		Achieved	Not Achieved	Achieved	Not Achieved
HS1	Uses the correct infection prevention and control techniques to maintain a safe and healthy working environment to the tasks they are carrying out. Ensures the importance of good personal hygiene, hand hygiene and correct use of personal protective equipment (PPE) to the tasks they carry out				
HS2	Uses, stores and disposes of equipment and supplies safely following local processes. Ensures stocks are supplied and managed				
HS3	Moves and handles equipment or other items or assists an individual safely and in line with health and safety legislation				

Option 5: Children and young people support Delegated clinical and therapeutic activities for children, young people and their families					
Ref	Assessment Criteria	Observation		Questions	
		Achieved	Not Achieved	Achieved	Not Achieved
CYP1	Works according to the care plan and desired outcomes to support the individual with the activities of daily living in a way that develops, supports and maintains independence				
CYP2	Assists with a tissue viability risk assessment, identifying the factors that lead to tissues being compromised and manages pressure areas to support the structure and function of the skin and underlying tissues				
CYP3	Works according to the care plan to assist with wound care for an individual, selecting and using the correct materials and equipment to manage and treat the wound				
CYP4	Demonstrates taking and testing specimens in line with the care plan				

CYP5	Engages the child or young person in therapeutic play using the correct techniques to support their learning and development				
CYP6	Supports the parent, family or carer of a child or young person to meet the child or young person's needs, in line with the public health agenda for family centred care and promoting and protecting the health and wellbeing of children and young people, including looked-after children and young carers				
CYP7	Applies recognise procedures, tools and equipment to support children or young people either before, during or after diagnostic, clinical or therapeutic procedures				