

Highfield Level 3 End-Point Assessment for ST0217 Senior Healthcare Support Worker

Mock Assessment Materials – Maternity Support

Observation of Practice with Questions

Working to protocol					
Ref	Assessment Criteria	Observation		Questions	
		Achieved	Not Achieved	Achieved	Not Achieved
WP1	Practices within the limits of the role of a senior healthcare support worker in line with legislation, policies, standards codes of conduct and local ways of working (K1, S1)				
WP2	Demonstrates working within the scope of practice, the limits of their knowledge and skills, escalating and reporting to others when needed (K2, S2)				
WP3	Establishes consent, or checks that consent has been established, from the individual and together with others from the multi-disciplinary team provides safe, dignified and non-discriminatory care and support that is informed by the principles of 'person-centred care and support' including the active participation and choices of the individual (K3, S3, B1)				
WP4	Implements a duty of care, safeguarding and protection and acts in the best interest of the individual, recognising and reducing the risks of abuse and raising safeguarding and protection concerns in line with organisational procedures (K4, S4)				

Supporting individuals					
Ref	Assessment Criteria	Observation		Questions	
		Achieved	Not Achieved	Achieved	Not Achieved
S11	Recognises and responds to signs and symptoms that an individual's health is changing and if they are in pain, distress or discomfort and makes them comfortable and supports their wellbeing and follows the correct procedure for reporting the changes or situation (K7, K8, S7 S8)				
S12	Adheres to an individual's care plan and promotes and monitors the correct, safe access to fluids and nutrition in line with the principles of hydration, nutrition and food safety (K9, S9)				
S13	Undertakes physiological measurements on an individual, selecting and using the correct tools or equipment and explains the normal ranges and results (K28, S28)				

Communication					
Ref	Assessment Criteria	Observation		Questions	
		Achieved	Not Achieved	Achieved	Not Achieved
C1	Communicates with individuals, their families, carers and others in the workplace to facilitate understanding, reflecting their specific needs and the organisational values of respect and empathy (K10, S10, B2)				
C2	Responds to limits in mental capacity, taking into account the individual's condition and needs (K11, S11)				
C3	Records, stores, reports, shares or discloses information correctly and in line with policy and legislation, using technology safely and securely and maintaining confidentiality at all times (K21, K22, S21, S22)				

Health and safety					
Ref	Assessment Criteria	Observation		Questions	
		Achieved	Not Achieved	Achieved	Not Achieved
HS1	Uses the correct infection prevention and control techniques to maintain a safe and healthy working environment to the tasks they are carrying out. Ensures the importance of good personal hygiene, hand hygiene and correct use of personal protective equipment (PPE) to the tasks they carry out (K12, S12)				
HS2	Uses, stores and disposes of equipment and supplies safely following local processes. Ensures stocks are supplied and managed (K13, S13)				
HS3	Moves and handles equipment or other items or assists an individual safely and in line with health and safety legislation (K14, S14)				

Option 2: Maternity support					
Delegated maternity care and support for women, babies and their families					
Ref	Assessment Criteria	Observation		Questions	
		Achieved	Not Achieved	Achieved	Not Achieved
MAT1	Assists with a tissue viability risk assessment, identifying the factors that lead to tissues being compromised and manages pressure areas to support the structure and function of the skin and underlying tissues (K30, S30)				
MAT2	Demonstrates taking and testing specimens in line with the care plan (K32, S32)				
MAT3	Assists the midwife with engaging and teaching a woman or carer feeding and hygiene needs of babies, parenting skills and/or antenatal and postnatal exercise (K37, S37)				
MAT4	Assists healthcare professionals with an antenatal, newborn screening and providing information about immunisation to parents in line with local and national services and programmes (K38, S38)				
MAT5	Supports the maternity team in the maternity environment by maintaining the correct supply of resources, instruments and equipment in line with the local systems and protocols (K39, S39)				

MAT6	Cares for the physical needs of a baby including the observations and routine checks and reports any abnormalities (K42, S42)					
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