

London Hockey AGM: 14th July 2025

Operations Report 2024/25

Purpose

The role of the Operations Director for London Hockey has changed over time as the Area has developed an understanding of what needs to be in place to deliver the England and London Hockey strategy and objectives.

The role now encompasses:

- Developing London Hockey Strategy
- Equality, diversity and inclusion Lead (EDI)
- Appointment of contracted staff for London Hockey
- Providing support to different projects across London Hockey

Achievements 2024/25

Over 2024/25 the following have been achieved:

- London Hockey Strategy completed
- England Hockey EDI Framework has been reviewed for London Area, the three priority areas being:
 - Leadership EDI training for Directors, Leaders and key positions in London Hockey
 - Data collection (EH + own projects i.e. LH Futures and Umpire Development) to improve decision making
 - Communicate and celebrate the projects we enable through LH Futures and other initiatives such as club umpire development
- Very successful year for improvement in financial management supported by excellent contracted staff working with London Hockey Directors.
- Supporting preparation of London Hockey AGM

Look Forward 2025/26

In 2025/26 the EDI role will also take on the ownership and responsibility for the London Hockey Futures for 2025/26 from Vice Chair David Lloyd-Williams. The project was open for bids till 30th June 2025, and these are currently being reviewed to agree allocation of funds to successful projects.



Key priorities will be contributing to the delivery of the London Hockey strategy and completing the actions in the EDI review.

Conclusion

This year it has felt that operations has really developed with more structured roles and responsibilities, and opportunities with the Futures project. Operations will continue to support ad hoc projects across London Hockey to deliver what is needed for Clubs and players to thrive.

Fiona Isacsson
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Equality, Diversity and Inclusion Lead
London Hockey
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