

## Large items returns form

e.g. riser recliners, hoists, beds, shower trolleys

Please complete all the details on this form and sign the declaration so that we can process your return as efficiently as possible.

Your order number:

Your name:

Your post code:

Item(s) being returned:

## Step 2

Now please describe the reason for this return:

### NEED HELP?

Visit [www.healthcarepro.co.uk/returns](http://www.healthcarepro.co.uk/returns)  
or call **Customer Services** on **0345 121 8111**

## Step 3 Return Declaration

Now please check, tick and sign this declaration. If you cannot tick all the boxes or have any problems, please call **Customer Services** on **0345 121 8111**.

I confirm that I am returning the item(s)  
within 30 calendar days of delivery:   
or within the agreed warranty period:

I confirm that this return has been packaged  
well so it is suitable for return:

It does not present a health/hygiene risk:

I have contacted Customer Services to let  
them know about this issue:

Please **sign** and **date** below to confirm you are happy with all the details on this form:

signature      dd/mm/yy

Lastly, please fold along the two dotted lines so only this panel is visible. Attach to your return with this returns address face-up.

Please return this package to:

Returns  
NRS Healthcare Warehouse  
& Distribution Centre  
330 Four Oaks Road  
Walton Summit  
Preston  
PR5 8AP

