

"Wrong or missing item(s)" form

If your order arrived with the wrong item(s) in or something is missing from your order, please call us on 0345 121 8111 within 3 days of delivery so we can put this right.

We apologise for your order arriving wrong. Please bear with us and we will do our best to put it right for you.

Please complete all the details on this form and sign the declaration so that we put this right as efficiently as possible.

Step 1

Your order number:

Your name:

Your post code:

Step 3 Return Declaration

We apologise for your order arriving wrong but please bear with us. We will put it right for you. Could you now please check, tick and sign this declaration? If you cannot tick all the boxes or have any problems, please call **Customer Services** on **0345 121 8111**.

I contacted Customer Services as soon as I received and checked my order:

I confirm that this return is unused and packaged suitable for return:

I confirm that the order was received with wrong or missing item(s):

Please **sign** and **date** below to confirm you are happy with all the details on this form:

signature

dd/mm/yy

Step 2

Please add the item(s) being returned and any notes here that may help us to identify any what happened or problems that you haven't already explained to our Customer Services Team:

NEED HELP?

Visit www.healthcarepro.co.uk/returns or call **Customer Services** on **0345 121 8111**

Lastly, please fold along the two dotted lines so only this panel is visible. Attach to your return using clear sticky tape with this returns address face-up.

Please return this package to:

Wrong Item Return
Returns
NRS Healthcare Warehouse
& Distribution Centre
330 Four Oaks Road
Walton Summit
Preston
PR5 8AP

