

**List of Services**

DKMS Life Science Lab gGmbH  
St. Petersburger Str. 2, 01069 Dresden  
Tel. (0351) 89993-000  
Fax: (0351) 89993-001  
Email: [info@dkms-lab.de](mailto:info@dkms-lab.de)

Opening hours for receipt of materials on the following working days:  
Mon - Fri 08.00 a.m. - 4.00 p.m.

**MANDATORY**

Please communicate with us before sending samples for the first time.

ID: <b>6708</b> , Version: <b>004/12.2024</b>	Valid from: <b>03.12.2024</b>	Next review: <b>03.12.2026</b>
---	-------------------------------	--------------------------------

**List of Services**

**Contents**

- 1 Abbreviation .....3**
  - 1.1 Methods ..... 3**
  - 1.2 General abbreviations.....3**
- 2 Commissioning, material extraction, pre-analytics, communication of results .....4**
  - 2.1 Sample material.....4**
    - 2.1.1 Blood .....4**
    - 2.1.2 Swabs .....5**
    - 2.1.3 Other.....5**
  - 2.2 Materials for sample collection/sample transport..... 5**
  - 2.3 Sample labelling.....5**
  - 2.4 Testing request/requisition.....6**
  - 2.5 Special features for genetic analyses (German Genetic Diagnostics Act).....7**
  - 2.6 Collection of the test material .....8**
    - 2.6.1 General .....8**
    - 2.6.2 Serum .....8**
    - 2.6.3 Whole blood with no additives (neutral tube)..... 8**
    - 2.6.4 Acid citrate dextrose blood (ACD).....8**
    - 2.6.5 Citrated blood ..... 9**
    - 2.6.6 Citrate phosphate dextrose adenine blood (CPDA).....9**
    - 2.6.7 EDTA blood ..... 9**
    - 2.6.8 Heparin blood.....9**
    - 2.6.9 Plasma (citrate plasma, EDTA plasma, heparin plasma) .....9**
    - 2.6.10 Swabs: Patient or donor swab .....10**
    - 2.6.11 Materials not listed .....10**
  - 2.7 Communication of results or findings .....10**
  - 2.8 Complaints.....10**
- 3 Alphabetical list of services .....11**
- 4 Subsequent reporting from laboratory testing .....14**

ID: <b>6708</b> , Version: <b>004/12.2024</b>	Valid from: <b>03.12.2024</b>	Next review: <b>03.12.2026</b>
---	-------------------------------	--------------------------------

## List of Services

### 1 Abbreviation

#### 1.1 Methods

ELISA	Enzyme-linked immunosorbent assay
LCT	Complement-dependent (micro)lymphocytotoxicity test
LCT+DTT	Complement-dependent (micro) lymphocytotoxicity test using DTT for inactivation of the IgM antibodies
NGS-E	Next generation sequencing of typing-relevant exons using short PCR amplicons (<1kb)
NGS-LR	Next generation sequencing of long-range PCR amplicons (>1kb)
PCR	Polymerase chain reaction
SSO	Sequence-specific oligonucleotide
XMAP-M	Antibody detection/screening by means of bead array technology (Luminex, antigen mix)
XMAP-SA	Antibody specification by means of bead array technology (Luminex technology, single antigen)

#### 1.2 General abbreviations

µg	Microgram
µl	Microlitre
ACD	Acid citrate dextrose
AB	Antibodies
CE-IVD	In vitro diagnostic products with CE marking in compliance with EU standards
CPDA	Citrate phosphate dextrose adenine
DTT	Dithiothreitol
EDTA	Ethylenediaminetetraacetic acid or its salts
g	Gram
GenDG	Genetic Diagnostics Act – a German law concerning the genetic testing of humans
HD	High throughput laboratory
HLA	Human leukocyte antigens
KL	Clinical laboratory
mg	Milligram
min.	Minimum
Min.	Minute
ml	Millilitre
mm	Millimetre
ng	Nanogram
TAT	Turnaround time (processing time for a sample in working days from the beginning of the workflow); individual agreements can be made with a contract
Unorm	Units normalised to a protein content of 1 mg/ml
WD	Working days (high throughput area: 20 working days (Mon-Fri) corresponding to 28 calendar days as the standard TAT)

 ID: **6708**, Version: **004/12.2024**

 Valid from: **03.12.2024**

 Next review: **03.12.2026**

## List of Services

### 2 Commissioning, material extraction, pre-analytics, communication of results

#### 2.1 Sample material

##### 2.1.1 Blood

The alphabetical list of services shows the test materials needed for the analyses you require. You can freely select from the sample containers listed below.

Several samples of the same type should be sent in if they need to meet a very exacting scope of analysis, if you are requesting analyses with high material requirements or if the pre-analytics differs in the case of identical material. Therefore, if applicable, please note the pre-analytical information for the individual analyses.

Sequence	Material	Monovettes (cap colour)	Vacuettes (cap colour)	Application	Storage temperature when shipping
1	Serum	Serum gel (brown)	Serum (red)	e.g. serology, immunology	uncooled *
2	Whole blood with no additives	Neutral tube (white)	Neutral tube (white)	Immunohaematology	uncooled *
3	EDTA blood (preferably)	EDTA (red)	EDTA (purple)	e.g. immunohaematology, blood type analytics, DNA analyses	uncooled *
4	Citrated blood	Citrate (green)	Citrate (blue)	e.g. DNA analyses	uncooled *
5	Heparin blood	Li-heparin (orange)	Li-heparin (green)	e.g. DNA analyses	uncooled *
6	ACD blood	-	ACD-B (yellow)	e.g. blood type analytics, DNA analyses	uncooled *
7	CPDA blood	CPDA (yellow)	CPDA (yellow)	e.g. blood type analytics, DNA analyses	uncooled *

\* The test material is stored or shipped uncooled. Extreme cold (<0°C), or heat (>40°C) should be avoided.

ID: <b>6708</b> , Version: <b>004/12.2024</b>	Valid from: <b>03.12.2024</b>	Next review: <b>03.12.2026</b>
---	-------------------------------	--------------------------------

**List of Services**

**2.1.2 Swabs**

Sample container	Description	Application	Storage temperature
Donor swab (swab)	<b>Swab without</b> transport medium, <b>in transport envelope</b>	DNA analyses and/or CMV status determination for potential stem cell donors or study participants	uncooled *
Patient or donor swab (swab)	<b>Swab without</b> transport medium, <b>in transport envelope</b>	DNA analyses	uncooled *

\* The test material is stored or shipped uncooled. Extreme cold (<0°C), or heat (>40°C) should be avoided.

**2.1.3 Other**

Sample container	Description	Application	Storage temperature
Reaction tube 1.5 ml	With safety cap	Extracted DNA	uncooled *
Reaction tube 2 ml	With safety cap	Extracted DNA	uncooled *
96-well microplates	Preferably: 330 µl, 96 round wells, V-bottom plate, polypropylene	Extracted DNA	uncooled *

\* The test material is stored or shipped uncooled. Extreme cold (<0°C), or heat (>40°C) should be avoided.

**2.2 Materials for sample collection/sample transport**

After consulting with the laboratory, the materials can be provided for sample collection or sample transport for swabs or DNA samples. Order forms can be sent in along with test specimens via a courier service. Any changes to sample materials, the introduction of new methods or changes to evaluation criteria must be notified in good time.


**2.3 Sample labelling**

Each sample container must be clearly labelled. When it is necessary for particular analyses, the corresponding order must also be labelled with an identical and unique sample barcode. Certain requirements apply in these cases, and these are provided in advance as a basis of the contract and are discussed with the customer.

ID: <b>6708</b> , Version: <b>004/12.2024</b>	Valid from: <b>03.12.2024</b>	Next review: <b>03.12.2026</b>
---	-------------------------------	--------------------------------

**List of Services**

The following guidelines apply for the sample barcode:

<p><b>Barcode type (Code 128)</b></p>	
<p><b>Legible characters</b></p>	<p>Sample number should be printed beneath the barcode. Must be readable to the human eye!</p>
<p><b>Print quality</b></p>	<p>Black printed on a white background Smudge-proof and resistant to abrasion</p>
<p><b>Barcode quality</b></p>	<p>Well defined individual bars Easily distinguishable Immediately readable with a hand scanner</p>

**2.4 Testing request/requisition**

Where required according on the type of analysis, each sample must have an accurately completed laboratory order attached. This applies equally to both paper-based and electronic orders. The following patient-specific information is required for clinical investigations:

Mandatory	Necessary for correct diagnosis and plausibility check
<ul style="list-style-type: none"> <li>Surname, first name, date of birth (gender optional) or unique identifier (e.g. barcode/GRID of donor)</li> </ul>	<ul style="list-style-type: none"> <li>Clinical diagnosis or symptoms</li> </ul>
<ul style="list-style-type: none"> <li>Depending on the order (e.g. privately insured), address of the patient</li> </ul>	<ul style="list-style-type: none"> <li>Information on previous findings</li> </ul>
<ul style="list-style-type: none"> <li>Test materials with date of sample collection.</li> </ul>	<ul style="list-style-type: none"> <li>Medication, if applicable</li> </ul>
<ul style="list-style-type: none"> <li>Scope of testing requested</li> </ul>	
<ul style="list-style-type: none"> <li>Sender (plus ward or department in the case of hospitals) with doctor's signature</li> </ul>	

ID: <b>6708</b> , Version: <b>004/12.2024</b>	Valid from: <b>03.12.2024</b>	Next review: <b>03.12.2026</b>
---	-------------------------------	--------------------------------

**List of Services**

For samples in the high throughput area, the following information is required:

Mandatory	Optional
<ul style="list-style-type: none"> <li>Unique barcode</li> </ul>	<ul style="list-style-type: none"> <li>Requisition with barcode in paper form accompanying the sample</li> </ul>
<ul style="list-style-type: none"> <li>Scope of testing requested</li> </ul>	
<ul style="list-style-type: none"> <li>Sender</li> </ul>	
<ul style="list-style-type: none"> <li>List with number of samples and identifiers in digital form</li> </ul>	

**Samples that cannot be uniquely identified**, e.g. if labelling is missing or unclear or there is no barcode, can only be processed if the sender creates a clear assignment before further processing. To this end, written confirmation is obtained from the person responsible for the identification and documented.

For studies or anonymous donor typing, separate arrangements are agreed with the sender and put into writing.

**2.5 Special features for genetic analyses (German Genetic Diagnostics Act)**

- The Genetic Diagnostics Act has been in effect since 01/02/2010 and concerns testing that is directed at inherited or prenatally acquired characteristics of human genetic material (chromosomes, DNA, genes). The law also applies to gene products if the testing is directed at the genetic make-up.
- In the case of genetic testing for medical purposes (diagnostic or predictively with disease association), it is absolutely imperative that the patient is informed and provides a signed declaration of consent. This must contain the subject and scope of the testing, the consent to the sample collection and to the testing, and to the findings being noted or being destroyed as well as the decision regarding retention of the sample following the analysis. Prior to the declaration of consent, the nature, scope and implications of the testing must be clarified and documented. In the case of persons who are not able to consent (children or those under supervision), the signature of the legal representative must be obtained.
- If there is no declaration of consent, the laboratory must not begin the aforementioned analyses.
- Otherwise, the provisions of the current version of the German Genetic Diagnostics Act apply.

ID: <b>6708</b> , Version: <b>004/12.2024</b>	Valid from: <b>03.12.2024</b>	Next review: <b>03.12.2026</b>
---	-------------------------------	--------------------------------

**List of Services****2.6 Collection of the test material****2.6.1 General**

- Please inform the test subjects of any particular preparatory measures that they need to observe for the sample collection or beforehand (e.g. avoid eating food or taking medicines, and suchlike).
- Please use the prescribed sample containers and tag or label them during the sample collection. It may be helpful to show the test subject the filled tubes bearing their name.
- If several samples are collected for one requisition, they must be labelled individually.
- In general, medication should not be taken until after blood sample collection.
- Samples should never be exposed to direct sunlight.
- Contaminated materials should be disposed of properly.
- Avoid injuries by using appropriate materials (safety cannulas, safety lancets, sharps containers).

**2.6.2 Serum**

- Serum is the fluid portion of the blood after the process of blood clotting is completed.
- After taking a sample, leave the blood standing in the serum tube to clot for at least 20 minutes.
- Centrifuge it beforehand if necessary (approx. 10 minutes at approx. 3000 rpm). Then transfer the supernatant (the serum) into aliquot containers intended for this purpose and label it as serum.
- Store the material in accordance with the instructions for the test parameter in question.

**2.6.3 Whole blood with no additives (neutral tube)**

- Whole blood with no Coagulation additives. Invert the neutral tube carefully several times and store in accordance with the instructions for the test parameter in question.

**2.6.4 Acid citrate dextrose blood (ACD)**

- Fill the ACD tube to the fill line.
- Invert the filled tube carefully several times and store in accordance with the instructions for the test parameter in question. If you forget to invert it, the ACD and the blood will not be sufficiently mixed, and this will result in blood clot formation. This means that determinations may be distorted or rendered impossible.

ID: <b>6708</b> , Version: <b>004/12.2024</b>	Valid from: <b>03.12.2024</b>	Next review: <b>03.12.2026</b>
---	-------------------------------	--------------------------------



**List of Services****2.6.5 Citrated blood**

- Fill the citrate tube to the fill line.
- Invert the filled tube carefully several times and store in accordance with the instructions for the test parameter in question. If you forget to invert it, the citrate and the blood will not be sufficiently mixed, and this will result in blood clot formation. This means that determinations may be distorted or rendered impossible.

**2.6.6 Citrate phosphate dextrose adenine blood (CPDA)**

- Fill the CPDA tube to the fill line.
- Invert the filled tube carefully several times and store in accordance with the instructions for the test parameter in question. If you forget to invert it, the CPDA and the blood will not be sufficiently mixed, and this will result in blood clot formation. This means that determinations may be distorted or rendered impossible.

**2.6.7 EDTA blood**

- Fill the EDTA tube to the fill line.
- Invert the filled tube carefully several times and store in accordance with the instructions for the test parameter in question. If you forget to invert it, the EDTA and the blood will not be sufficiently mixed, and this will result in blood clot formation. This means that determinations may be distorted or rendered impossible.

**2.6.8 Heparin blood**

- Fill the Li-heparin tube to the fill line.
- Invert the filled tube carefully several times and store in accordance with the instructions for the test parameter in question. If you forget to invert it, the heparin and the blood will not be sufficiently mixed, and this will result in blood clot formation. This means that determinations may be distorted or rendered impossible.

**2.6.9 Plasma (citrate plasma, EDTA plasma, heparin plasma)**

- Plasma is the fluid portion of the blood before the onset of blood clotting.
- Draw the blood into the relevant sample tubes (citrate, EDTA or heparin tubes).
- Carefully invert and centrifuge immediately (approx. 10 minutes at 3000 rpm)
- Withdraw the supernatant (the plasma) and transfer it into sample tubes intended for this purpose. Label the tube with the type of plasma.
- Store the material in accordance with the instructions for the test parameter in question (e.g. deep-frozen, protected from light).

ID: **6708**, Version: **004/12.2024**Valid from: **03.12.2024**Next review: **03.12.2026**

**List of Services**

**2.6.10 Swabs: Patient or donor swab**

- Open the swab packaging and remove the swab. Make sure not to touch the head of the swab with your fingers. Use each swab only once.
- Please take a swab with each of the enclosed swabs.
- To do this, wipe the inside of the cheeks using pressure for at least 60 seconds (including the folds at the upper and lower jaws). Move high and low as well as rotating to collect sufficient cells from the buccal mucosa. (Saliva by itself is insufficient!)
- Please let used swabs dry for two minutes and then put them in the cardboard envelope without the plastic cover.

**2.6.11 Materials not listed**

- Consultation in writing requested via [Typing@dkms-lab.de](mailto:Typing@dkms-lab.de).

**2.7 Communication of results or findings**

Results or findings are generally communicated electronically via an agreed delivery channel, by secure email, by post or during a consultation in person. The contact person for receiving communications regarding the results or findings will be specified in the contract.

The appropriateness of all examination procedures used is ensured and demonstrated by

- verification or validation of the procedures,
- use of recognized and up-to-date procedures and regular review of their timeliness,
- examination of the certificate of requirement, if available for examination.

Nevertheless, a minimal residual risk that influences the reporting of results and findings cannot be completely ruled out, cannot be completely ruled out. In such cases, the user will be informed immediately. Detailed information on the procedures used can be found at [Typing@dkms-lab.de](mailto:Typing@dkms-lab.de).

**2.8 Complaints**

Any complaints received are recorded and handled by complaint management. In order to identify any systematic problems and introduce improvements, they are classified and analysed regularly.

Contact:

[Typing@dkms-lab.de](mailto:Typing@dkms-lab.de) / Clinical laboratory and search unit: [searchunit\\_dd@dkms-lab.de](mailto:searchunit_dd@dkms-lab.de)

ID: <b>6708</b> , Version: <b>004/12.2024</b>	Valid from: <b>03.12.2024</b>	Next review: <b>03.12.2026</b>
---	-------------------------------	--------------------------------

**List of Services**

**3 Alphabetical list of services**

Item	Test (DAkKS accredited according to DIN EN ISO 15189 in its currently valid version)	Material/quantity	Evaluation criteria	Method	Application area	TAT (in WD)
1	<b>HLA Antibodies</b>	Serum 1 ml	Negative/ positive	XMAP-M	<b>KL</b> with <b>CE-IVD-certified</b> reagents	as per contract
2	<b>HLA class I and II</b> complement-independent	or Whole blood 10 ml	see findings	XMAP-SA		
3	<b>CMV virus antibodies (IgG)</b>	Swab 2 units	<u>negative:</u> < 8 unorm  <u>borderline:</u> 8 - 20 unorm  <u>positive:</u> > 20 unorm	ELISA	<b>HD</b> with commercial kit	20
4	<b>HLA base profile</b>	Swab 2 units	see findings	NGS-E	<b>HD</b> with reagents developed <b>in-house</b>	20
5	<b>exon</b>	EDTA blood** 2 ml				
6	HLA class I (HLA-A*; HLA-B*; HLA-C*) and HLA class II (HLA-DRB1*; HLA-DQB1*; HLA-DPB1*; HLA-DRB3/4/5*; HLA-DQA1*; HLA-DPA1*)  <b>Optional additional profile</b> <b>(ABO*, RhD*, CCR5Δ32*)</b>	Extracted DNA: Volume: > 100 µl  DNA concentration: minimum 20 ng/µl				
7	<b>HLA base profile + CMV exon</b> HLA class I (HLA-A*; HLA-B*; HLA-C*) and HLA class II (HLA-DRB1*; HLA-DQB1*; HLA-DPB1*; HLA-DRB3/4/5*; HLA-DQA1*; HLA-DPA1*)  <b>CMV virus antibodies (IgG)</b>  <b>Optional additional profile</b> <b>(ABO*, RhD*, CCR5Δ32*)</b>	Swab 3 units	see findings  see CMV	NGS-E  ELISA	<b>HD</b> with reagents developed <b>in-house</b>  with commercial kit	20

ID: <b>6708</b> , Version: <b>004/12.2024</b>	Valid from: <b>03.12.2024</b>	Next review: <b>03.12.2026</b>
---	-------------------------------	--------------------------------

**List of Services**

Item	Test (DAkKS accredited according to DIN EN ISO 15189 in its currently valid version)	Material/quantity	Evaluation criteria	Method	Application area	TAT (in WD)
8	<b>HLA base profile whole-gene</b> HLA class I (HLA-A*; HLA-B*; HLA-C*) and HLA class II (HLA-DRB1*; HLA-DQB1*; HLA-DPB1*)	Swab 2 units	see findings	NGS-LR	<b>KL</b> with <b>CE-IVD-certified</b> reagents Optional additional profile HLA-DRB3/4/5*; HLA-DQA1*; HLA-DPA1*	5-7
9		EDTA blood** 5 ml				
10		Extracted DNA: Volume: > 100 µl  DNA concentration: minimum 20 ng/µl				
11		Swab 2 units				
12		EDTA blood** 5 ml				
13		Extracted DNA: Volume: > 100 µl  DNA concentration: minimum 20 ng/µl				
14	<b>HLA base profile SSO</b> HLA class I (HLA-A*; HLA-B*; HLA-C*) and HLA class II (HLA-DRB1*; HLA-DQB1*; HLA-DPB1*)	Swab 2 units	see findings	SSO	<b>KL</b> with <b>CE-IVD-certified</b> reagents Optional additional profile HLA-DRB3/4/5*; HLA-DQA1*; HLA-DPA1*	2-3
15		EDTA blood** 5 ml				
16		Extracted DNA: Volume: > 100 µl  DNA concentration: minimum 20 ng/µl				
17	<b>HLA single locus</b> HLA-A*; HLA-B*; HLA-C*; HLA-DRB1*; (HLA-DRB3/4/5*) HLA-DQB1*; (HLA-DQA1*); HLA-DPB1*; (HLA-DPA1*)	Swab 2 units	see findings	SSO	<b>KL</b> with <b>CE-IVD-certified</b> reagents In the case of disease associations, there must be a declaration of consent.	2-3
18		EDTA blood** 5 ml				
19		Extracted DNA: Volume: > 100 µl  DNA concentration: minimum 20 ng/µl				

ID: 6708, Version: 004/12.2024	Valid from: 03.12.2024	Next review: 03.12.2026
--------------------------------	------------------------	-------------------------

**List of Services**

Item	Test (DAkkS accredited according to DIN EN ISO 15189 in its currently valid version)	Material/quantity	Evaluation criteria	Method	Application area	TAT (in WD)
20	<b>HLA complete profile</b>	Swab 2 units	see findings	NGS-E	<b>HD</b> with reagents developed in-house	20
21	<b>exon</b> HLA class I (HLA-A*; HLA-B*; HLA-C*; HLA-E*) and HLA class II (HLA-DRB1*; HLA-DQB1*; HLA-DPB1*; HLA-DRB3/4/5*; HLA-DQA1*; HLA-DPA1*)	EDTA blood** 2 ml				
22	<b>MIC-A*, MIC-B*, KIR*, ABO*, RhD*, CCR5Δ32*</b>	Extracted DNA: Volume: > 100 µl  DNA concentration: minimum 20 ng/µl				
23	<b>HLA complete profile exon + CMV</b> HLA class I (HLA-A*; HLA-B*; HLA-C*; HLA-E*) and HLA class II (HLA-DRB1*; HLA-DQB1*; HLA-DPB1*; HLA-DRB3/4/5*; HLA-DQA1*; HLA-DPA1*)	Swab 3 units	see findings	NGS-E	<b>HD</b> with reagents developed in-house	20
	<b>MIC-A*, MIC-B*, KIR*, ABO*, RhD*, CCR5Δ32*</b>  <b>CMV virus antibodies (IgG)</b>		see CMV	ELISA		
24	<b>Cross-matching</b> HLA class I	from the <u>donor</u> : EDTA-, ACD-blood, 10 ml	see findings	LCT	<b>KL</b> Heparin blood, citrated blood and CPDA blood are also accepted. Donor blood must not be older than 48 hours.	2
25	<b>Cross-matching</b> HLA class II	and from the <u>recipient</u> : Serum***, 1 ml Or whole blood 10 ml				

\* Molecular genetic analysis

\*\* EDTA blood is preferable; alternatively, heparin blood, citrated blood or ACD/CPDA blood

\*\*\* Serum preferred, alternatively plasma

ID: <b>6708</b> , Version: <b>004/12.2024</b>	Valid from: <b>03.12.2024</b>	Next review: <b>03.12.2026</b>
---	-------------------------------	--------------------------------

**List of Services****4 Subsequent reporting from laboratory testing**

In some circumstances, laboratory parameters can be requested later from sample material stored in the laboratory. Depending on the laboratory storage capacity and provided they are still suitable for it, the sample materials remain available for a certain time for additional requests.

For certain parameters, however, subsequent determinations should be made for a restricted time period only, due to the limited stability of the analysis. Below, you will find a table of parameters with restricted reporting periods.

<b>Test</b>	<b>Recommended max. reporting period</b>	<b>Remarks</b>
<b>CMV determination</b>	3 weeks after sample collection	A valid CMV determination can be guaranteed within 4 weeks after sample collection.
<b>KL HLA typing</b>	Upon consultation	DNA analyses are subject to the provisions of the German Genetic Diagnostics Act.